# **Cross-Domain Recommendation via Deep Domain Adaptation**

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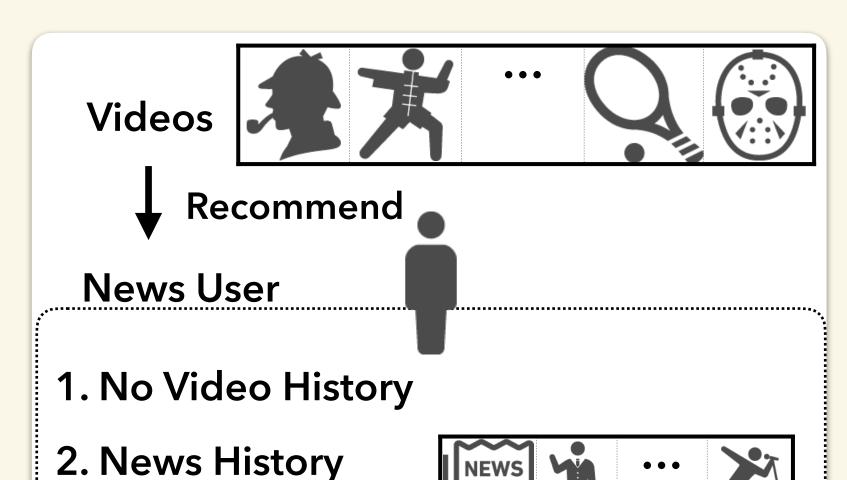
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## **1. Motivation: Recommending Videos to Users in News Service**

#### Task:

- Given: Video & News services
- Goal: design a Recommender System (RS) that suggests **videos** to users who
- A. Have **never** used **Video** service before
- B. But used **News** service
- Constraint:
- Few/No users shared across services

Use case:





\*Work performed during the author's internship at Yahoo! JAPAN

## **2. Problem Formulation**

**Recommendation as Extreme Classification:** 

Given:

• Video data (source)  $D_S = \{(x_i^S, y_i^S)\}_{i=1}^{N_S} \stackrel{\text{i.i.d.}}{\sim} P_S(X, Y)$ 

• News data (target) 
$$D_T = \{x_i^T\}_{i=1}^{N_T} \stackrel{\text{i.i.d}}{\sim} P_T(X)$$

 $x_i^S \in \mathbb{R}^d$ : vector representing,  $x_i^T \in \mathbb{R}^d$ : vector representing **news** history video history  $y_i \in \{1, \dots, K\}$ : video label

- News = popular & having a large user base
- Video = less known (e.g. relatively new service)
- → Making quality recommendations attract new users in News service who have never used Video service

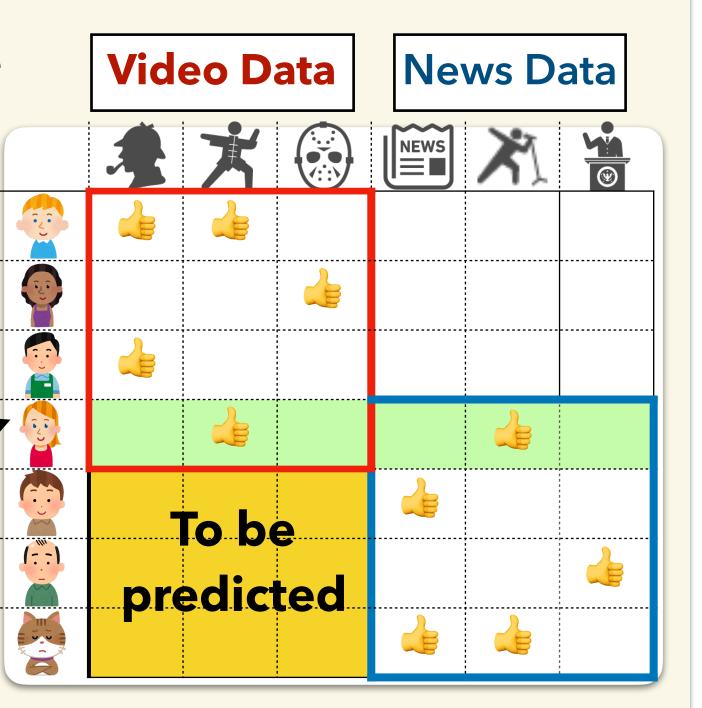
#### Challenge: Conventional RSs don't work

- Learning from Video users
- → Optimised for video users (input = video histories)
- → News users don't have video histories
- Learning from News users  $\neq$  possible (no labels)
- Learning from **shared** users ≠ feasible
- $\rightarrow$  There are few/no shared users
- $\rightarrow$  Not enough training examples
- Q. How should we utilise knowledge of Video service and transfer it to News users?
- $\rightarrow$  Our Approach:
- Adapt Video RS to News users with extreme classification + domain adaptation
- → Contribution:

Propose a method that works with commonly available forms of content information

## **4. Experiment**





- Goal = Construct a classifier  $\eta : x^1 \mapsto y \in \{1, ..., K\}$ (predict a video corresponding to a news user) with a low expected error:  $\Pr_{(X,Y)\sim P_T(X,Y)}[\eta(X) \neq Y]$
- **Note**: Data domains are distinct  $P_S(X, Y) \neq P_T(X, Y)$  $\rightarrow$  Supervised ML + Training on  $D_S$  won't work (error  $\neq$  low) → Correction via domain adaptation

## **3. Unsupervised Domain Adaptation**

We use Domain Separation Network (DSN) [1]

DSN achieves domain adaptation with:

- Shared encoder: extract predictive features shared across domains
- Private encoder: extract features private to each data domain
- Shared decoder: reconstruct from private + shared features
- Objective:  $L_{\text{DSN}} = L_{\text{class}} + \alpha L_{\text{reconst}} + \beta L_{\text{diff}} + \gamma L_{\text{sim}}$ **Private Encoder (Target)**  $\mathbf{X}^{T}$  $\sum \|\mathbf{x}_i^u - \hat{\mathbf{x}}_i^u\|^2$  $L_{\rm reconst} =$  $\hat{\mathbf{x}}^{S}$ Shared Encoder  $\mathbf{x}^{T}$  $\mathbf{h}_{c}^{I}$

Data = Video/News services of Yahoo! JAPAN

- 2 week-long browsing logs
- Training data = of size 11m for each service
- No shared users in this data
- Validation data (33k) & Test data (38k):
- Constructed from logs of shared users
- Instance = (news history, video label) pair

Items have textual attributes:

• Video: title, cast, category, short description

• **News**: title, category

Note: only news articles in entertainment categories were used

Data representation:

- User history = bag of Items
- Treat as a document composed of item's textual attributes
- Represent history with TF-IDF:
- For each domain, form a vocabulary set

Construct a DSN:

Few Shared

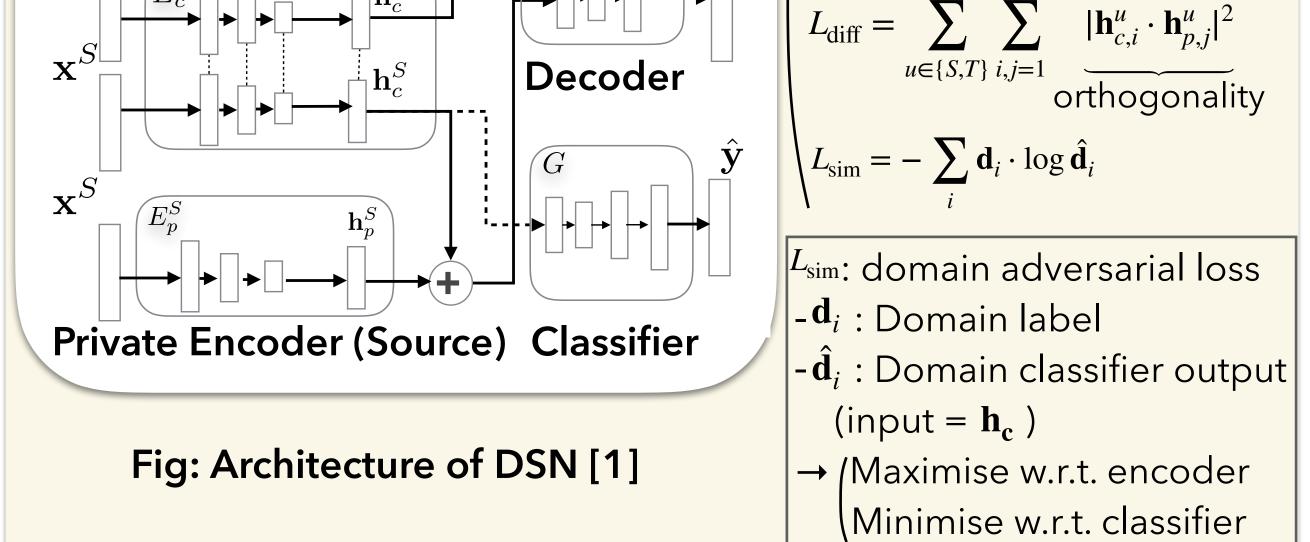
Users

- Fully-connected layers (hidden layers):
- Encoder: (256–128–128–64)
- Decoder: (128–128–256)
- Classifier: (256–256–256–64)
- ADAM optimiser with initial learning rate  $10^{-3}$
- Hyperparemeters of the objective  $L_{\text{DSN}}$  $\alpha = 10^{-3}, \beta = 10^{-2}, \gamma = 10^{2}$

Evaluation Metric = DCG (ranking quality measure) DCG@ $M = \frac{1}{\log(m+1)} \sum_{n=1}^{N} I[\hat{y}_m = y]$ 

Compare with baseline Models:

- NN:
- Same neural network trained only on Video data
- Compared to investigate the effectiveness of domain adaptation
- Considered as strong single-domain contentbased method
- Cross-domain Matrix Factorisation (CdMF) [2]:
- SOTA Cross-domain Bayesian matrix factorisation



#### **Result: Performance Comparison in DCG**

- 80% of training/validation/test was subsampled  $\rightarrow$  1 trial
- Table entry = Mean DCG ± Std (across 5 trials)
- DSN (DCG/CEL) = chosen by DCG/Cross Entropy Loss on validation data

Method	DCG@1	DCG@50	DCG@100
DSN (DCG)	0.062 ± 0.021	0.287 ± 0.015	0.295 ± 0.015
DSN (CEL)	$0.041 \pm 0.021$	0.258 ± 0.023	0.266 ± 0.023
NN (DCG)	$0.042 \pm 0.021$	$0.274 \pm 0.010$	0.280 ± 0.011
NN (CEL)	$0.028 \pm 0.030$	$0.247 \pm 0.025$	0.256 ± 0.024
CdMF POP	$0.001 \pm 0.000$ $0.040 \pm 0.001$	$0.014 \pm 0.000$ $0.279 \pm 0.002$	$0.064 \pm 0.000$ $0.287 \pm 0.001$

according to TF-IDF value (computed from histories)

- Combining two vocabulary sets  $\rightarrow$  common vocabulary set of size 50k  $\rightarrow$  Input dimension d = 50,000
- Trained on binary matrices
- Do not use content information
- POP: suggest items in descending popularity order
- Non-personalised method
- Compared to see personalisation performance
- DSN (DCG) = best performance & <u>DSN (DCG) > NN (DCG)</u>
- NN/DSN (CEL) underperformed POP
- CdMF: worst performance  $\rightarrow$  explicit ratings required; our datasets are

binary matrices  $\rightarrow$  CdMF could not process implicit feedback properly

### **5. Discussions and Future Work**

Discussion: Poor Performance of NN/DSN (CEL)

- Worse than POP, does not capture popularity
- Top-1 item prediction is too hard
- CEL does not give useful signal
- DCG better captures quality of predictions (given in the form of probability distribution)

Future Work:

- Replacing the training loss with a ranking loss (e.g. DCG)
- Combining item side information (info unique to RSs) using zero-/few-shot learning techniques  $\rightarrow$  ease the difficulty of extreme classification

#### **References:**

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